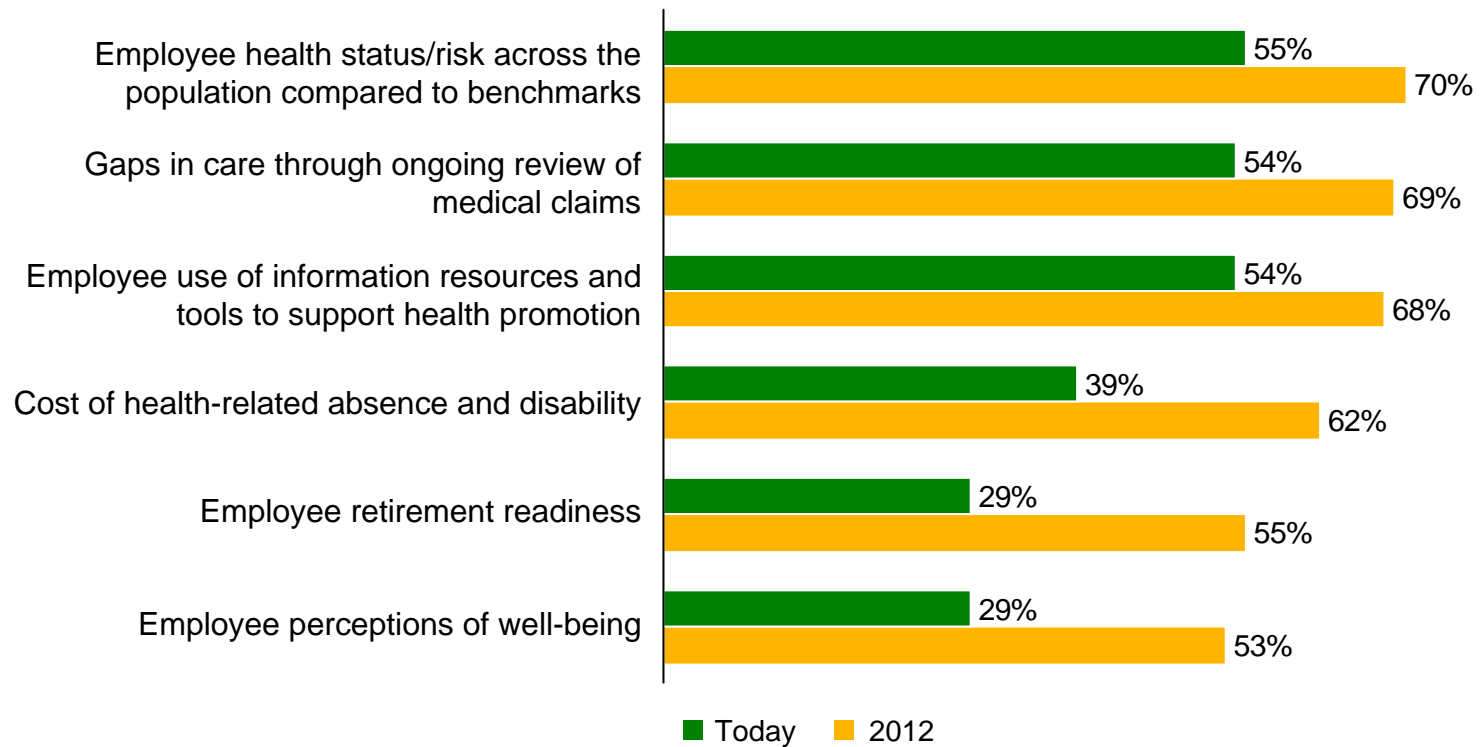


Towers Perrin 2010 Health Care Cost Survey

Exhibit 10

Measurement Trends: High Performers Anticipate Clearer Insights Into Employee Needs Percent High Performers Responding Doing/Will Do Extensive/Some Measurement



Source: Towers Perrin 2010 Health Care Cost Survey