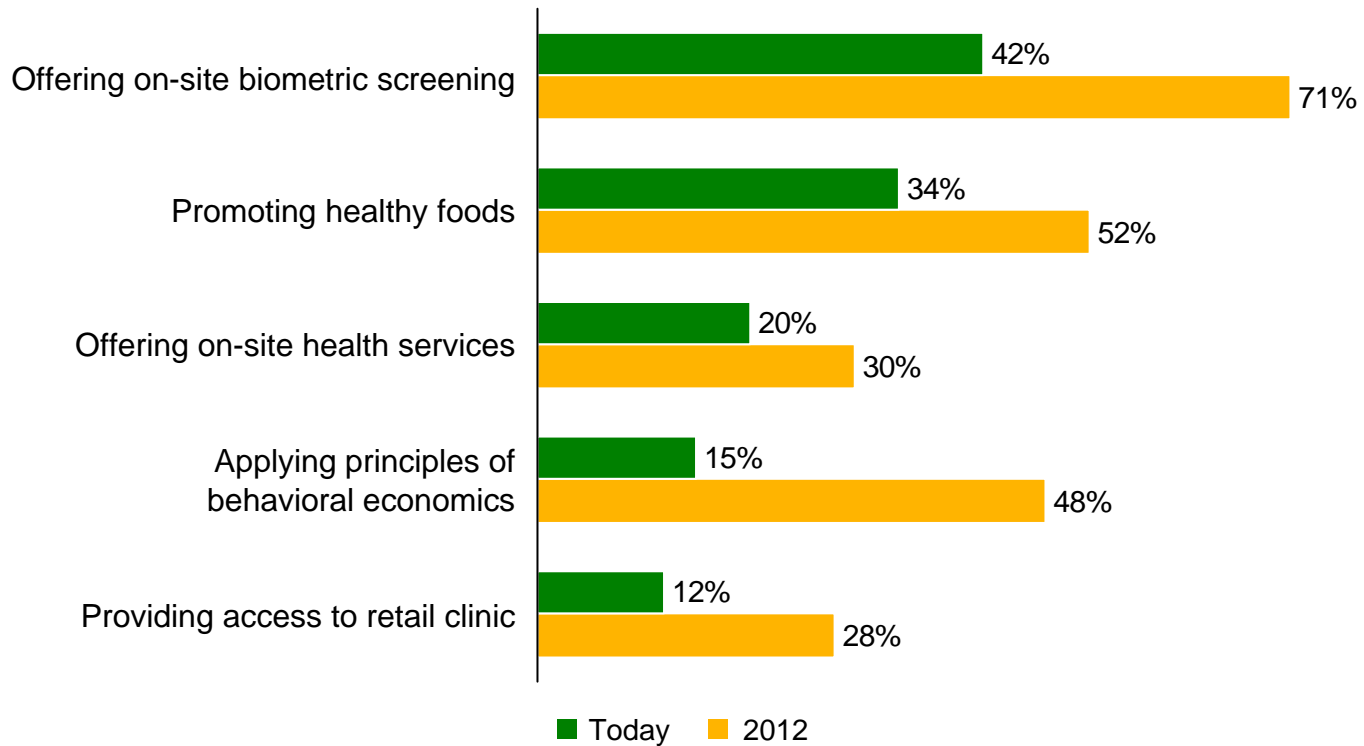


Towers Perrin 2010 Health Care Cost Survey

Exhibit 7

Influencing Employee Behavior: High Performers Make Good Decisions Easy and Comfortable

Percent High Performers Responding Doing/Will Do to a Great/Moderate Degree



Source: Towers Perrin 2010 Health Care Cost Survey